Carla Fitch 775 Begonia Drive Brentwood CA 94513

Sep 1st 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

Why would you take out the small business that makes this country amazing? If you take out the smaller competition then wouldn't AT & T and Comcast be closer to monopolizing the entire industry? People like me want choices and the only choices I have where I live are AT & T, Comcast and Sonic.

Do you know the reasons why I chose my local provider, Sonic?

- 1) 100X faster than my old provider (AT&T)
- 2) Fixed my issues within 24 hours

AT & T couldn't fix my internet for over 6 months. I work from home so I will not paint you an ugly picture of what it did to me personally.

- 3) So much cheaper that AT & T
- 4) Customer Service from my local provider was great since they answered and fixed my issues in a timely matter (2 3 days issues were fixed)

AT & T answered my questions but didn't fix my issues for 6 months. My internet was down for 6 months and only refunded me for 1 month.

I've had my local provider, Sonic, the last 2 years and have been happy with the services they've provided. Please do not eliminate the competition I think you should encourage more smaller providers so that people have choices.

Thank you

Carla Fitch